

İbrahim Sefa Özyeşil

Senior Software QA Engineer · Payments, KYC & Security

SUMMARY

Software QA engineer with 10+ years of experience in release stability and delivery quality across iGaming, fintech, telecom, hospitality, aviation and enterprise SaaS. Now testing registration, payments, KYC and security at Sporty Group, an iGaming and sports-betting company. Led QA teams, built automation from scratch and cut production incidents by ~52%. Uses AI tools and agents in engineering work, tested with the same discipline as any other software.

EXPERIENCE

Mar 2026 — Present

Senior QA Engineer · Sporty Group

Boot Team · iGaming & sports betting

- End-to-end quality of a sports-betting and casino platform: account & KYC, payments & wallet, bet placement and settlement, casino game launch and game-provider integrations.
- Bonuses & promotions, responsible-gaming controls (deposit limits, self-exclusion, age checks) and security (authentication, access control, fraud-sensitive flows).
- Release quality for new market launches: localisation, currencies and country-specific requirements.
- Risk-based testing of money-moving and identity-critical journeys.

2023 — Present

Co-founder · Masters of Testing

- QA, test automation and quality-engineering company serving software teams of every size.

Jan 2019 — Feb 2026

Senior QA Consultant / Team Lead (Remote) · Authority Partners

Clients: IWG plc (Regus, SalesHub), Enterprise Products, insightsoftware, Deutsche Telekom

- QA leadership for SaaS and ERP programmes; test planning, execution and release readiness.
- Defect triage, change requests and release timelines between client business and engineering.
- Manual and automated suites for web, API and integrated platforms; E2E across B2B, B2C, ERP and third parties.
- Salesforce, Microsoft Dynamics CRM and ServiceNow (ITSM/ITOM) integrations.
- SQL, PostgreSQL, Elasticsearch, REST APIs, Java, React, CI/CD, AWS, Azure, Xray.
- ▲ Built and scaled QA teams from scratch for enterprise integration programmes.
- ▲ Reduced production incidents by ~52% through shift-left testing and pre-release validation.
- ▲ Zero critical issues within 18 months; automation and regression failures cut by 80%+.
- ▲ API and production stability raised to 99%+; delivered a Salesforce-ERP licence management system.

Oct 2018 — Jan 2019

Senior Test Engineer (Remote) · Booklogic

Istanbul

- Manual and automated tests for web, API and backend services; automation in Jenkins CI/CD.
- Defect lifecycle, root-cause analysis and coaching junior QA engineers.
- ▲ Built the first automation frameworks for large-scale booking and enterprise platforms.

Feb 2016 — Oct 2016	Technical Business Analyst · Hitit Software Services Istanbul - CRM enhancements for Pegasus Airlines; requirements to user stories; UAT coordination. ▲ Improved the UI/UX flow of membership registration.
Feb 2015 — Mar 2016	Integration Analyst · Coral Travel Istanbul - GDS integrations (Sabre, Amadeus, HotelBeds); API specs, booking integrity and performance. ▲ Delivered a B2B flight & ticketing platform used by 1,000+ agencies in 50+ countries.

OWN PROJECTS

2025 — Present	AI-agent product team (personal project) · Betist - Designed and run a team of AI agents (backend, frontend, ML, QA, DevOps, PM, marketing) that builds and operates a production AI product. - Agent working agreement, CI gates, UAT lane and owner sign-off before production — quality rules applied to AI work. - ML pipeline, model evaluation and release gating in production.
Nov 2023 — Present	Founder · Art Whisperer - AI-powered cultural exploration app: OpenAI, Gemini and Google Search APIs, React Native, cloud services. - Product vision, QA strategy and content.

SKILLS

QA	Test strategy, risk-based testing, functional / regression / E2E, API & web-service testing, release management
Automation	Selenium, C#, Python, Postman, CI/CD (Jenkins, Azure DevOps), TestRail, Xray, Jira
AI	Multi-agent workflows, LLM evaluation & testing, AI quality gates in CI/CD, prompt & tool design, Claude / OpenAI / Gemini APIs
Data & cloud	SQL, PostgreSQL, Elasticsearch, AWS, Azure, .NET, React, Angular
Ways of working	QA leadership, Agile / Scrum, stakeholder management, root-cause analysis
Domains	iGaming & sports betting · Fintech · Payments & KYC · Telecom · Hospitality · Aviation · Health · CRM · ERP · Energy · Real estate

EDUCATION

MSc — Biomedical Engineering, Çukurova University AI-based EEG brain-computer interface with OpenBCI (P300 signal processing).
BSc — Computer Engineering, Çukurova University

LANGUAGES

Turkish — native · English — fluent · Russian — fluent

CERTIFICATES

Project Management Professional (PMP) — Project Management Institute